

Mock Product Recall

Notification Information

| | |
|------------------------------------|---|
| Notification Name | GM&A Mock Recall Template Sample |
| Notification Title | Recall (Consumer Level) General Merchandise and Apparel GM&A Mock Recall Template Sample |
| Email Alert Name | shortest name email title |
| Email Alert Title | Recall (Consumer Level) General Merchandise and Apparel shortest name email title |
| Notification ID | 93123450100352385 |
| Product Type | General Merchandise and Apparel |
| Recall / Withdrawal Classification | Recall (Consumer Level) |
| Reason for Notification | Other |
| Regulator Notification Required | Yes |
| Reason for Notification Details | Which team is responsible for this? What |
| Additional Information | Use the template to identify where you collect this information from or what you might expect to see. This will help you ensure the information is collected the first time |
| Recipient Response | Item Level |
| Alternate Supplier | No |

Item Details

Product Name: Who communicates this to your customers?

Alternate Product Identifier

| | |
|-------|------------------------------|
| Type | Style Code |
| Value | Must identify the product |
| Type | Supplier Product Code |
| Value | can use multiple identifiers |

Product Details

| | |
|-----------------------------|--|
| Product Name | Who communicates this to your customers? |
| Brand | How will they understand what product is affected? |
| Functional Name | Describe the product - use industry terms |
| Product Size | 1 |
| Unit of Measure | Each |
| Product Class | General Merchandise |
| Color Description | What do you expect to see here |
| Style Description | What do you expect to see here |
| Packaging Material and Type | Who knows this? |
| Is GST Applicable | Yes |
| Additional Information | Where multiple product base units are affected, load images below not on the prior page. |

Tracking Codes

| | |
|-------------------------|------------------------------|
| Type | Other |
| If Other please specify | What do you expect to see |
| Codes | Who gathers this information |

Please note that this Recall/Withdrawal Notification Report might be out of date. To ensure you have access to the most up to date information regarding this notification, please access GS1 Product Recall.

Mock Product Recall

Location Where is the identifier on the product

Distribution and Return Details

Distribution Start Date 4/11/2020

Distribution End Date 9/12/2020

Original Distribution Area Selected Provinces/States

Distribution Areas New South Wales
Australian Capital Territory
Northern Territory
Queensland
South Australia
Tasmania
Victoria
Western Australia

Return Location Address Who identifies this?

Return Instructions Who identifies this?

Return Authorization Number Who identifies this?

Instructions

Recipient Actions Who identifies this? More detailed requirements can be attached as a document

Special Handling Instructions Who identifies this?

Instructions for Retail Who identifies this?

Instructions in Warehouse Who identifies this?

Instructions for In-Transit Product Who identifies this?

Instructions For Consumers Who identifies this?

Other Handling / Disposition Instructions Who identifies this?

Details Who identifies this? Non mandatory fields can be updated later

Return Request Reason Merchandise Returned by Customer

Proof Required for Credit Copy of Invoices
Product
Saved Packages
Other

If Other, please specify Is secure destruction required?

Credit Claim Contact Details Who?

Additional Information Anything extra?

Issuing Company

Name GS1 Australia Limited

Address Line 1 8 Nexus Court

City MULGRAVE

Province / State Victoria

Country Australia

Postal Code 3170

Contacts

Who will stakeholders contact?

Contact Type Sponsor Recall Coordinator, Clinical, Medical Officer, Media, Product Pick Up, Legal,

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Mock Product Recall

Reimbursement, Return, Safety Coordinator, Consumer Hotline, 3rd Party, Marketing

Name Who will stakeholders contact?

Title / Position Title

Telephone +61408668648

Mobile +61408668648

Email xxx@gs1au.org

After Hours Number +61408668648

Non-Subscribed Recipients

Who can match product sent to customers?

Company Name Who can match product sent to customers?

Contact Name You can create groups and select from a group

Email Address xxx@gs1au.org

Regulatory Information - General Details

State & National Food Authorities

Brand Owner Details

Are you the Brand Owner? If No, please specify Yes

Have you discussed this recall with the brand owner? Yes

Is your company taking primary responsibility for this recall? Yes

Additional Information Non food products do not need to answer FSANZ questions in the affirmative.

Government Department Details

Have you contacted your State / Territory Health Department? No

Who prompted the decision to initiate this recall? Your Company

Have you been in touch with any other state or federal regulators with regards to this recall? None of the above

Regulatory Details

Would you like FSANZ to notify ACCC of this recall on your behalf? No

Would you like FSANZ to draft a press release on your behalf? No

Is this recall due to an issue with an ingredient or component used in the production of affected product(s)? Yes

If so, provide ingredient / component supplier details who might know this?

Import Details

On which date was the product imported? 02/12/2020

Provide Australian Customs Entry Numbers who might know this?

Overseas Manufacturer Details who might know this?

Overseas Exporter Details (only if different from manufacturer) who might know this?

Regulatory Information - Detection, Reports and Test Results

Detection, Reports and Test Results

Detection Method who might know this?

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Are there any reported Injuries / Illness / Damage Yes

If Yes, provide details AND the number of reported cases who might know this?

If the Reason for Recall is Microbial, has the Pathogen been Serotyped? No

Regulatory Information - Distribution Details

Distribution Details

How much of the affected stock was manufactured / imported?

1

Unit of Measure (UOM)

Base Units

How much affected stock is under your control (i.e. warehouse(s) / supply chain)?

1

Unit of Measure (UOM)

Base Units

How much affected stock has been sold to consumers?

1

Unit of Measure (UOM)

Base Units

Which Retailers have been affected by this recall? (Please tick all that apply)

Other

If Other please specify (ensure you include all major retailers, exclusive dealing and major distribution channels i.e. online retailers, independent toy and baby stores)

who might know this?

Are the affected product(s) sold directly to Consumers?

Unknown

Are the affected product(s) sold via distributors?

Unknown

Have you notified the distributors of this recall?

Some

Exported Affected Products

Are the affected product(s) exported outside Australia?

Some

AffectedProduct

Who communicates this to your customers?

Export Country

New Zealand

Quantity Exported

1

Unit of Measure (UOM)

Base Units

This is a Mock Notification