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| Title | GS1 Recall Health User Guide Chapter 5 – System Requirements & Glossary |
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1.0 System Requirements & Glossary

1.1 GS1 Recall System Requirements

The specifications outlined below are required as a minimum to operate GS1 Recall.

- Supported Internet Browsers
 - Internet Explorer V10.0 and above
 - Mozilla Firefox V6.0 and above
 - Safari V5.0 and above
 - Google Chrome V14.0 and above
 - Opera V9.0 and above
- Connection to the Internet from your computer (response times for the application may vary depending on your internet connection speed).
- Adobe Acrobat Reader V8.0 and above
- Valid GS1 Recall Health Username and Password
- Enable Pop Up Blockers for GS1 Recall sites as follows:

Recall Production:

- <https://recallnet.gs1au.org/>
 - <https://portal.recallnet.gs1au.org/UserManager/>
 - Recall Beta: <https://portal.recallnetbeta.gs1au.org/usermanager/>
- Enable emails from Recall mailbox email IDs below to be received by the user. Email Gateway Filter and/or Spam Filters may need to be updated to reflect that emails from these email addresses are not considered Spam or Junk mail.
 - Recall Production: gs1recallnet@gs1au.org and gs1recallnetadmin@gs1au.org
 - Recall Beta: gs1recallnetbeta@gs1au.org and gs1recallnetadminbeta@gs1au.org

2.0 Glossary of Terms

For all GS1 Standard Terms and Definitions please follow the link below to the GS1 General Specifications documentation.

<https://www.gs1au.org/resources/standards-and-guidelines>

GS1 Recall Healthcare Terms and Definitions

| Term | Definition |
|--------------------------|---|
| ACCC | The Australian Competition and Consumer Commission is an independent Commonwealth statutory authority whose role is to enforce the <i>Competition and Consumer Act 2010</i> and a range of additional legislation, promoting competition, fair trading and regulating national infrastructure. There is a legal requirement that the ACCC must be notified of all safety related product Recalls. |
| Approver | The person who provides approval of a recall notification prior to its submission. |
| Company Type – Initiator | An Initiator company is responsible for providing accurate, clear, and timely information regarding a recalled or withdrawn product to a Receiver company for appropriate action. Initiators can be manufacturers, importers, wholesalers, distributors and even retailers. They are typically the organisation responsible for the product being recalled or withdrawn. |
| Company Type – Receiver | A Receiver company is typically a retailer/wholesaler/distributor or manufacturer that needs to receive a notification from their suppliers. Receivers are responsible for acting on the information from the Initiator Company in a timely manner. |
| Company Type – Both | This company type applies to organisations that need to be able to create and issue recall and withdrawal notifications as well received them. This company type also can 'on forward' a notification. For example, a State Health Authority may receive a notification from a Healthcare Supplier and will forward the notification to other entities under their jurisdiction, i.e. pathology services. Similarly, a Hospital may receive a recall or withdrawal notification from a supplier and they will on forward to other units within the hospital. Finally, a retailer of therapeutic goods that receives a notification from a Healthcare supplier may use GS1 Recall to forward the notice to their stores. |
| Customer | The party that receives, buys, or consumes an item or service. |
| Distributor | A company or organisation that receives a notification and on forwards on the notification |
| Initiator | The person who initiates a recall notification, also referred to as the sponsor of the recall. |

| Term | Definition |
|---|--|
| Kit | A collection of different regulated healthcare items assembled for use in a single therapy. |
| Logistic measures | Measures indicating the outside dimensions, total weight, or volume inclusive of packing material of a logistic unit. Also known as gross measures. |
| Logistic unit | An item of any composition established for transport and/or storage that needs to be managed through the supply chain. It is identified with an SSCC. |
| Non-GTIN Packs | A packaging level for trade items where there is no trading partner requirement for GTIN identification. If a GTIN is required, then this item becomes a retail consumer trade item or standard trade item grouping. |
| Primary Packaging Healthcare item | The first level of packaging in direct contact with the product and marked with an AIDC data carrier either on the packaging or on a label affixed to the packaging. May consist of a single item or group of items for a single therapy such as a Kit. For packaging configurations that include a retail consumer trade item, primary packaging is a packaging level below the retail consumer trade item. |
| Recipient | Person who receives a recall notification. |
| Regulated Healthcare Retail Consumer Trade Item | A regulated healthcare trade item to be sold to the end consumer at a regulated healthcare retail Point-of Sale (Pharmacy). They are identified with a GTIN-13, GTIN-12 or GTIN-8 utilizing linear or 2D matrix bar codes that can be scanned by image-based scanners. |
| Regulated Healthcare Non-Retail Consumer Trade Item | A consumer trade item not intended for scanning at POS and identified with a GTIN-14, GTIN-13, GTIN-12 or GTIN-8 utilizing linear or 2D matrix bar codes that can be scanned by image-based scanners. |
| Regulated Healthcare Trade Item | Pharmaceuticals or medical devices that are sold or dispensed in a controlled environment (e.g. retail pharmacy, hospital pharmacy). |
| Secondary Packaging Healthcare item | A level of packaging marked with an AIDC carrier that may contain one or more primary packages or a group of primary packages containing a single item. |
| Sponsor | The entity that is legally responsible to effect a recall in Australia |
| Health Jurisdictions | Federal, State and Territory Governments have been the major providers of public health services in Australia and each jurisdiction is responsible for creating its own constitutional priorities for public health programs, individual priorities and divisions of labour. GS1 has been engaged with all the State and Health Jurisdictions in the |

| Term | Definition |
|--|--|
| | development and implementation of GS1 Recall for Healthcare. |
| Supplier | The party that produces, provides, or furnishes an item or service. |
| TGA | The Therapeutic Goods Administration (TGA) is part of the Australian Government Department of Health and Ageing, and is responsible for regulating therapeutic goods including medicines, medical devices, blood and blood products. |
| Uniform Recall Procedure for Therapeutic Goods (URPTG) | The Uniform Recall Procedure for Therapeutic Goods (URPTG) is the result of an agreement between the therapeutic goods industry and Commonwealth and State/Territory health authorities. Its purpose is to define the action to be taken by health authorities and sponsors when therapeutic goods for use in humans, for reasons relating to their quality, safety or efficacy, are to be removed from supply or use, or subject to corrective action. |
| User Roles – Subscription Administrator | <p>The role of the Subscription Administrator is very important in Recall as this is the person in charge for creating or suspending users in the system for your company, subscribing to services, and maintaining your company details in Recall.</p> <p>The Subscription Administrator is also the primary point of contact by GS1 Australia in relation to the service provision and would be the user that receives system and other program notifications.</p> |
| User Roles – Initiator | The individual or group within the trading partner's organisation responsible for providing accurate, clear, and timely information regarding a recalled product to a Recall Recipient for proper action. |
| User Roles – Approver | The individual or group within the trading partner's organisation responsible for approving and issuing the completed product recall notification form in a timely manner. |
| User Roles – Receiver | The individual or group within the trading partner's organisation receiving and acting on the recall information from the Recall Initiator in a timely manner. |

3.0 GS1 Abbreviations

| Abbreviation | Term |
|--------------|---|
| ADC | Automatic Data Capture |
| AI | Application Identifier |
| AIDC | Automatic Identification and Data Capture |
| DPM | Direct Part Marking |
| EAN | EAN International, now called GS1 |
| EDI | Electronic Data Interchange |
| EPC | Electronic Product Code |
| FNC1 | Function 1 Symbol Character |
| GDD | Global Data Dictionary |
| GDSN | Global Data Synchronisation Network |
| GDTI | Global Document Type Identifier |
| GIAI | Global Individual Asset Identifier |
| GINC | Global Identification Number for Consignment |
| GLN | Global Location Number |
| GPC | Global Product Classification |
| GRAI | Global Returnable Asset Identifier |
| GRCTI | General Retail Consumer Trade Item |
| GS1 Key | GS1 Identification Key |
| GSIN | Global Shipment Identification Number |
| GSMP | Global Standards Management Process |
| GSRN | Global Service Relation Number |
| GTIN | Global Trade Item Number |
| ISBN | International Standard Book Number |
| ISO | International Organisation for Standardization |
| ISSN | International Standard Serial Number |
| LAC | Local Assigned Code |
| RCN | Restricted Circulation Number |
| RFID | Radio Frequency Identification |
| RHRCTI | Regulated Healthcare Retail Consumer Trade Item |
| RHTI | Regulated Healthcare Trade Item |
| RSS | Reduced Space Symbolology |
| RZSC | Retailer Zero-Suppression Code. |
| VMN | Variable Measure Number |

4.0 Legacy (Retired) Terms

When terms are replaced or retired by GS1, they are maintained within this section for a minimum of five years. The legacy terms are supplied to point GS1 stakeholders to new terminology. The period of five years ensures harmonization with external standards bodies whose standards make normative reference to the GS1 General Specifications.

| Legacy Term | Current Term |
|----------------------------------|---|
| EAN | GS1 |
| EAN International | GS1 Global Office |
| EAN Member Organisation | GS1 Member Organisation |
| EAN.UCC Company Prefix | GS1 Company Prefix |
| EAN.UCC Prefix | GS1 Prefix |
| EAN.UCC XML | GS1 XML |
| EAN/UCC-8 Data Structure | GTIN-8 |
| EAN/UCC-8 Identification Number | GTIN-8 |
| EAN/UCC-12 Data Structure | See GTIN-12, Coupon-12, RCN-12, and VMN-12 |
| EAN/UCC-12 Identification Number | See GTIN-12, GLN, GDTI, Coupon-12, RCN-12, and VMN-12 |
| EAN/UCC-13 Data Structure | See GTIN-13, Coupon-13, RCN-13, and VMN-13 |
| EAN/UCC-13 Identification Number | See GTIN-13, GLN, GDTI, Coupon-13, RCN-13, and VMN-13 |
| EAN/UCC-14 Data Structure | GTIN-14 |
| EAN/UCC-14 Identification Number | GTIN-14 |
| Interleaved 2 of 5 | ITF-14 Symbol |
| Item Number | Item Reference |
| Item Reference Number | Item Reference |
| Manufacturer's ID | No longer used |
| Manufacturer's Number | GS1 Company Prefix |
| Number System Character | See U.P.C. Prefix |
| Numbering Organisation (NO) | GS1 Member Organisation |

| Legacy Term | Current Term |
|--|--|
| Print gain/loss | bar gain/loss |
| Reduced Space Symbology | GS1 DataBar Symbology |
| RSS Composite Symbology Family | GS1 DataBar Composite Symbology Family |
| RSS Expanded Bar Code Symbol | GS1 DataBar Expanded Symbol |
| RSS Expanded Composite Symbology | GS1 DataBar Expanded Composite Symbology |
| RSS Expanded Stacked Bar Code Symbol | GS1 DataBar Expanded Stacked Symbol |
| RSS Expanded Stacked Composite Bar Code Symbol | GS1 DataBar Expanded Stacked Composite Symbology |
| RSS Limited Bar Code Symbol | GS1 DataBar Limited Symbol |
| RSS Limited Composite Symbology | GS1 DataBar Limited Composite Symbology |
| RSS Omnidirectional | GS1 DataBar Retail POS Family |
| RSS-14 Bar Code Symbol | GS1 DataBar Omnidirectional Symbol |
| RSS-14 Composite Symbology | GS1 DataBar Composite Symbology |
| RSS-14 Stacked Bar Code Symbol | GS1 DataBar Stacked Symbol |
| RSS-14 Stacked Composite Symbology | GS1 DataBar Stacked Composite Symbology |
| SCC-14 | Global Trade Item Number |
| SSCC Serial Number | Serial Reference |
| Standard Numbering Structures | data structure |
| Symbol Control Character | Symbology element |
| UCC | GS1 US |
| UCC Company Prefix | U.P.C. Company Prefix |
| UCC Prefix | U.P.C. Prefix |
| UCC-12 Data Structure | See GTIN-12, GDTI-12, Coupon -12, RCN-12, and VMN-12 |
| UCC-12 Identification Number | See GTIN-12, GDTI-12, Coupon -12, RCN-12, and VMN-12 |

| Legacy Term | Current Term |
|------------------------------|--------------|
| Uniform Code Council, Inc. | GS1 US |
| Variable Measure Retail Item | See RCN |