



Australia



GS1 Recallnet Call To Action

*An industry-led initiative to increase the safety of
the Australian Food Chain*

GS1 Recallnet is the outcome of over 18 months of industry collaboration. This new service by GS1 Australia, a not-for-profit industry association, automates the notification of Recalls and Withdrawals for Grocery, Liquor and Food Service products. GS1 Recallnet, ensures faster and more efficient recall processes and decreases business risk for all involved.



With the support and leadership from the Australian Food and Grocery Council an Industry Working Group was formed to manage this project. The Working Group enjoyed the active participation of Food Standards Australia and New Zealand, Woolworths, Coles, Metcash and a number of leading Food Manufacturers, both large multi-nationals and SMEs. All Working Group members have now endorsed the service given the successful completion of two end-to-end pilots of GS1 Recallnet.

GS1 Recallnet replaces the existing paper-based manual process for creating and issuing product recalls and withdrawals with a streamlined online portal. The portal is based on global standards and a global platform that has been deployed in the US and Canada and is being implemented across Europe and Asia.

The industry now calls on all organisations in the Australian food chain, large and small, to join GS1 Recallnet, support this industry led initiative and make Australia's food chain one of the safest and more agile in the world. Businesses must be registered for at least 8 weeks prior to using this service so we encourage you to register now at <https://recallnet.gs1au.org> or by contacting GS1 Australia on 1300 366 033.

The cost to participate in this initiative is negligible as the costs of running and maintaining this infrastructure are being spread across the entire sector. SME participation starts for as little as \$120 + GST per annum, and the return on investment is obvious.

With GS1 Recallnet, companies are able to:

- Manage recall and withdrawal notifications online, safely and securely
- Follow an easy and intuitive workflow that makes the process of issuing notifications simpler
- Reach your customers across Australia instantly and without duplication of effort
- Communicate with FSANZ (Food Standards Australia and New Zealand) the regulator in charge of food recalls in Australia
- Receive immediate feedback from customers on the progress of the recall or withdrawal
- Easily capture the data you need to complete progress reports to regulators
- Significantly reduce your risk in the event of a recall
- Lower your risk profile with insurers and lower your insurance costs
- Contribute to the improved wellbeing of all Australians

GS1 Recallnet is endorsed by:



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